

INTERNATIONAL CONFERENCE THE ROLE OF THE OMBUDSMAN IN THE WORLD: BETWEEN REALITY AND POSSIBILITY Rome | 21-22 September 2023

Italian Parliament - Chamber of Deputies Hall of Parliamentary Groups (Via Campo Marzio, 78)

THURSDAY, SEPTEMBER 21, 2023

9.00am - 10.00am Registration of participants

10:00am - 10:30am Opening ceremony. Greeting addresses.

Moderator: **Marino Fardelli** - President of the National Coordination of Italian Ombudsmen and Ombudsman of the Lazio Region

- Antonello Aurigemma President of the Lazio Regional Council
- Gennaro Oliviero President of the Campania Regional Council and Coordinator for Civic Defense and Guarantee Bodies in the Conference of Legislative Assemblies
- Giancarlo Righini Councilor for the Budget of the Lazio Region
- Roberto Gualtieri Mayor of Rome
- Carlo Corazza Office director of the European Parliament in Rome
- Civita Di Russo Deputy Head of Cabinet with vicarious functions of the Lazio Region
- Emily O'Relly European Ombudsman (online)
- Chris Field President of International Ombudsman Institute and Ombudsman of Western Australia
- Salvatore De Meo MEP, President of the Constitutional Affairs Commission of the European Parliament

10:30am - 12:00pm

SESSION I: THE OMBUDSMAN, BRIDGE BETWEEN CITIZENS AND LOCAL AUTHORITIES

Constitution and Ombudsman/Civic Defence, instrument of guarantee

Moderator: Johann Koullepis - Journalist

- Ajaz Ali Khan Provincial Ombudsman Sindh, Pakistan
- Paul Dubé Ontario Ombudsman, Canada and President IOI North America
- Oswald D. Reddy Western Cape Police Ombudsman, South Africa
- Sabina Aliyeva Commissioner for Human Rights (Ombudsman) of the Republic of Azerbaijan
- Endale Haile Head of the Institution of the Ombudsman of the Federal Republic of Ethiopia

















- Akmal Saidov Akmal Saidov as the First Deputy Speaker of the Legislative Chamber of the Oliy Majlis (Parliament) of the Republic of Uzbekistan
- Antónia Florbela de Jesus Rocha Araújo the Ombudsman of Angola
- Dmytro Lubinets Ukrainian Parliament Commissioner for Human Rights
- Nevenko Vranjes Ombudsman for Human rights of Bosnia and Herzegovina

12:00pm - 12:15pm

Coffee break

12.15pm - 12.30pm

Space curated by Venice Commission of Council of Europe

Caroline Martin - Head of Unit, Venice Commission

Krista Oinonen - Vice-President, Steering Committee for Human Rights

(CDDH), Council of Europe

Tigran Karapetyan - Chief of the Division for Multilateral Challenges and Projects. Council of Europe

12:30pm - 1:30pm

SESSION I: THE OMBUDSMAN, BRIDGE BETWEEN CITIZENS AND LOCAL AUTHORITIES

Constitution and Ombudsman/Civic Defence, instrument of guarantee

Moderator: **Antonia Fiordelisi** - Regional Ombudsman of Basilicata and Vice President of the National Coordination of Italian Ombudsmen

- Igor Roberto Albuquerque Roque Federal Public Defenders' Office Brazil
- Bobby Hamzar Rafinus Vice-Chairman Ombudsman of the Republic of Indonesia
- **Feruza Eshmatova** Authorized Person of the Oliy Majlis of the Republic of Uzbekistan for Human Rights (Ombudsman)
- Josué Manuel Gutiérrez Cóndor Ombudsman of the Republic of Peru
- Aimée Laurentine Kanyana Ombudsman de la République du Burundi
- Fatimata Sanou Touré Ombudsman of Burkina Faso
- Umed Bobozoda Human Rights Commissioner in the Republic of Taiikistan
- Zoran Pasalic Protector of Citizens of the Republic of Serbia

1:45pm - 3:00pm

Lunch break

3:15pm - 4:15pm

SESSION I: THE OMBUDSMAN, BRIDGE BETWEEN CITIZENS AND LOCAL AUTHORITIES

Constitution and Ombudsman/Civic Defence, instrument of guarantee

Moderator: Marco Enrico - Ombudsman of the Region of Sardinia, Italy

- Emiliano Frediani Associate Professor of Administrative Law University of Pisa
- Simone Deoud Siqueira General Ombudsman of the State of Minas Gerais, Brazil
- Kholeka Gcaleka Public Protector South Africa
- Rajmanlal Joseph Ombudsman of Trinidad and Tobago
- Marc Bertrand Mediator of Wallonia and the Wallonia-Brussels Federation



















- Maria Stylianou Lottides Commissioner for Administration and the Protection of Human Rights (Ombudsman) Cyprus
- Basilius Dyakugha National Ombudsman of Namibia

4:15pm - 4:30pm

Coffee break

4:30pm - 17:30pm

SESSION II: DIGITAL TRANSFORMATION

Internet, fundamental right/Digital divide: the role of the Ombudsman

Moderator: Paola Baldovino - Ombudsman of the Piedmont Region, Italy

- Mohamed Benalilou Mediator of the Kingdom of Morocco
- David Baele The Federal Ombudsman Belgium
- Jerome Aass The Federal Ombudsman Belgium
- Letchumanan Shanmugam Public Complaints Bureau Malaysia
- **Muharrem Kiliç.-** Chairman of the Human Rights and Equality Institution of Türkiye
- Marina Ceyssac High Commissioner for the Protection of Rights Principato di Monaco
- Gloria Bertotti Office of the Ombudsman of the Autonomous Province of Trento
- Mounir Bensalah National Human Rights Council of Marocco
- Dragan Milkov Professor University of Novi Sad and President EOI (European Ombudsman Institute)
- Gabriel Savino Ombudsman of the Province of Santa Fe, Argentina



















FRIDAY, SEPTEMBER 22, 2023

9:30am - 10:45am

SESSION III: HUMAN RIGHTS IN GLOBAL CRISES

Migrants and crossing borders/Wars, climate, pandemics and inequalities

Moderator: Mario Caramel - Ombudsman of the Veneto Region, Italy

- Andreas Pottakis Greek Ombudsman and President IOI Europe
- Amina Bouayach National Human Rights Council Marocco
- Peter Svetina Human Rights Ombudsman of the Republic of Slovenia
- Ceslav Panico The People's Advocate, Ombudsman of Moldova
- Seref Malkoc Chief Ombudsman of the Republic of Türkiye
- Oleksandr Kononenko Representative of the Commissioner in the System of Bodies in Security and Defense Sector Office of Ukrainian Ombudsman
- Cinzia Pellegrino Senator of the Italian Republic, member of the Extraordinary Commission for the protection and promotion of human rights
- **Jasminka Dzumhur -** Ombudsman for Human rights of Bosnia and Herzegovina
- Giuseppe Fortunato Ombudsman of Campania, Italy

10.45am-11.00am

Space edited by OECD (Organization for Economic Co-operation and Development)

Emma Cantera - The Role of the Ombudsman in promoting a stronger and more inclusive democracy

11.00am -11:15am

Coffee break

11.15am - 12.15pm

SESSION III: HUMAN RIGHTS IN GLOBAL CRISES

Migrants and crossing borders/Wars, climate, pandemics and inequalities

Moderator: Adele Squillaci - Ombudsman of the Valle d'Aosta Region, Italy

- Ma del Rosario Piedra Ibarra National Human Rights Commission (CNDH) of Mexico
- Rob Behrens Parliamentary and Health Service Ombudsman, UK
- Gwendolien Mossel Ombudsman Sint Maarten
- Ilkan Varol Ombudsman North Cyprus
- Massimiliano Fiorucci Professor at Roma Tre University
- Daniela Correa Jacques Brauner Federal Public Defenders' Office Brasile



















• Olena Kolobrodova - Representative of the Commissioner for Social and Economic Rights Office of Ukrainian Ombudsman

12:15pm - 1:00pm

SESSION IV: THE RIGHT TO HEALTH

Health and access to care: challenges and solutions/Disability and dignity of vulnerable people

Moderator: **Marcello Pecorari** - Ombudsman of the Umbria Region and Vice President of the National Coordination of Italian Ombudsmen

- Javier Hernandez Garcia The Justice of Aragon, Spain
- Manuele Bellonzi Professor of Healthcare management at University of Florence
- Gianna Morandi Difensore civico Provincia autonoma di Trento
- Mykhailo Spasov Representative of the Commissioner for Equal Rights and Freedoms, Rights of National Minorities, Political Views and Religious Beliefs Office of Ukrainian Ombudsman
- Ana Dzhumalieva Commission for Protection against Discrimination, Bulgaria
- Soraya Louze National Human Rights Council of Algeria

1:00pm - 1:10pm

Closing ceremony

Marino Fardelli - President of the National Coordination of Italian Ombudsmen and Ombudsman of the Lazio Region Conferenza delle Assemblee Legislative - ???????? Civita Di Russo – Deputy Head of Cabinet with vicarious functions of the Lazio Region

Antonello Aurigemma - President of the Lazio Regional Council

Krista Oinonen - Government Agent before the ECtHR, Director, Unit for Human Rights Courts and Conventions at the Ministry for Foreign Affairs of Finland and Vice-Chairperson of the Steering Committee for Human Rights, to intervene as a speaker presenting <u>Recommendation CM/Rec(2019)</u> of the Committee of Ministers to member States on the development of the Ombudsman institution.

Niger





















Camerun

















